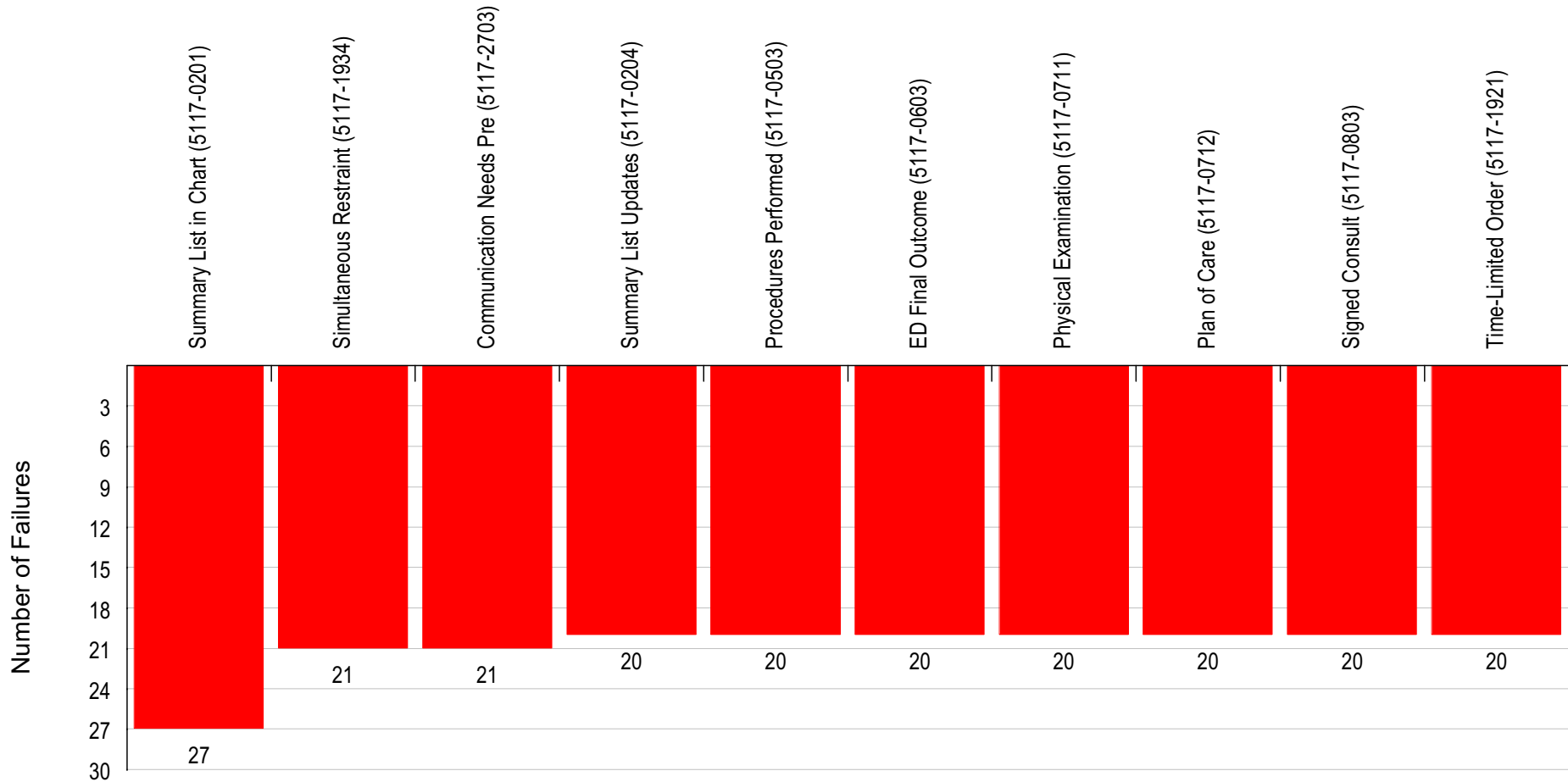


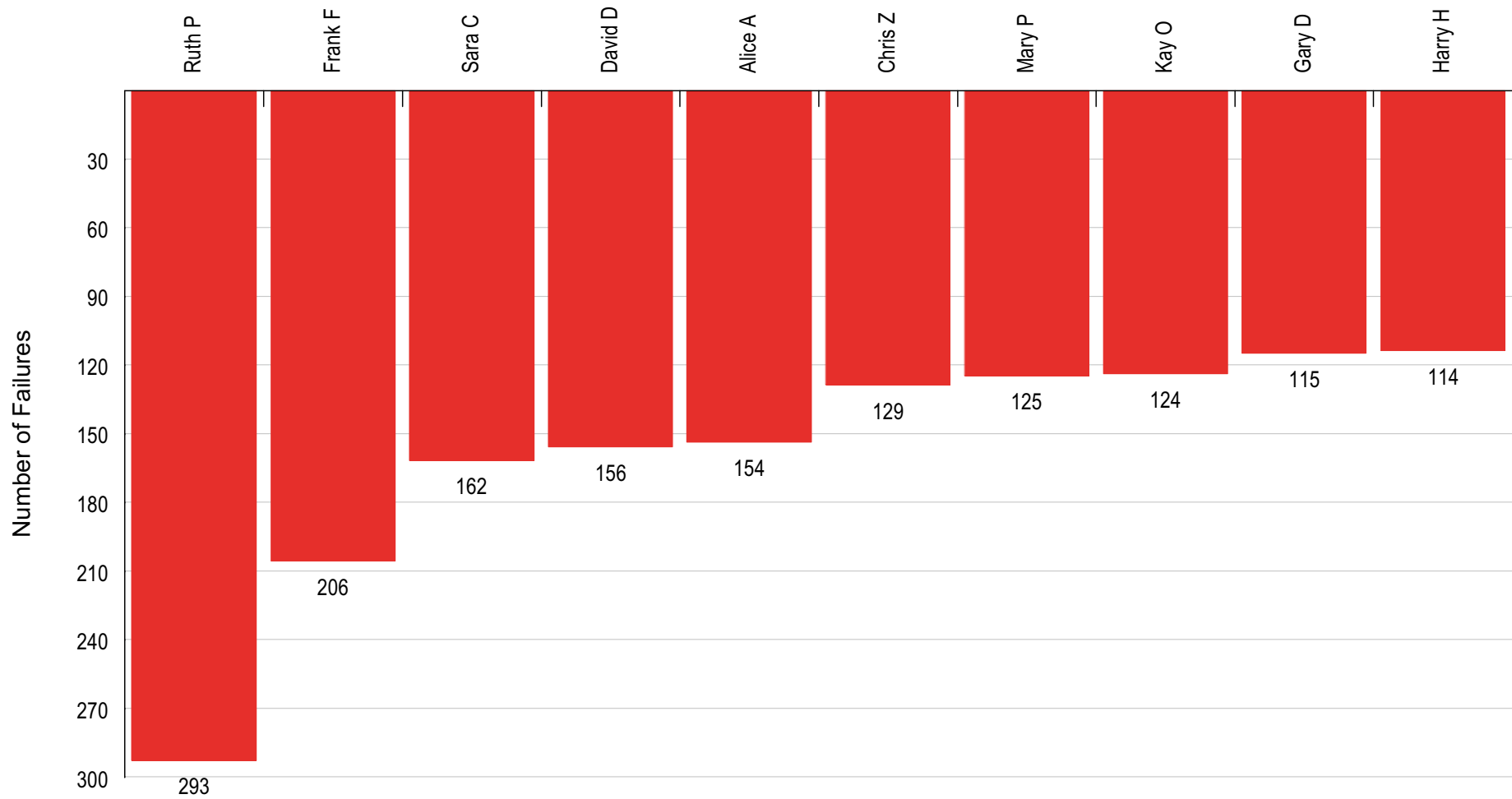
Top 10 Deficient Questions for Physicians - Number of Failures -  
Last 12 Months  
Apr/2009-Dec/2009



For Questions Occurring At Least 18 Times

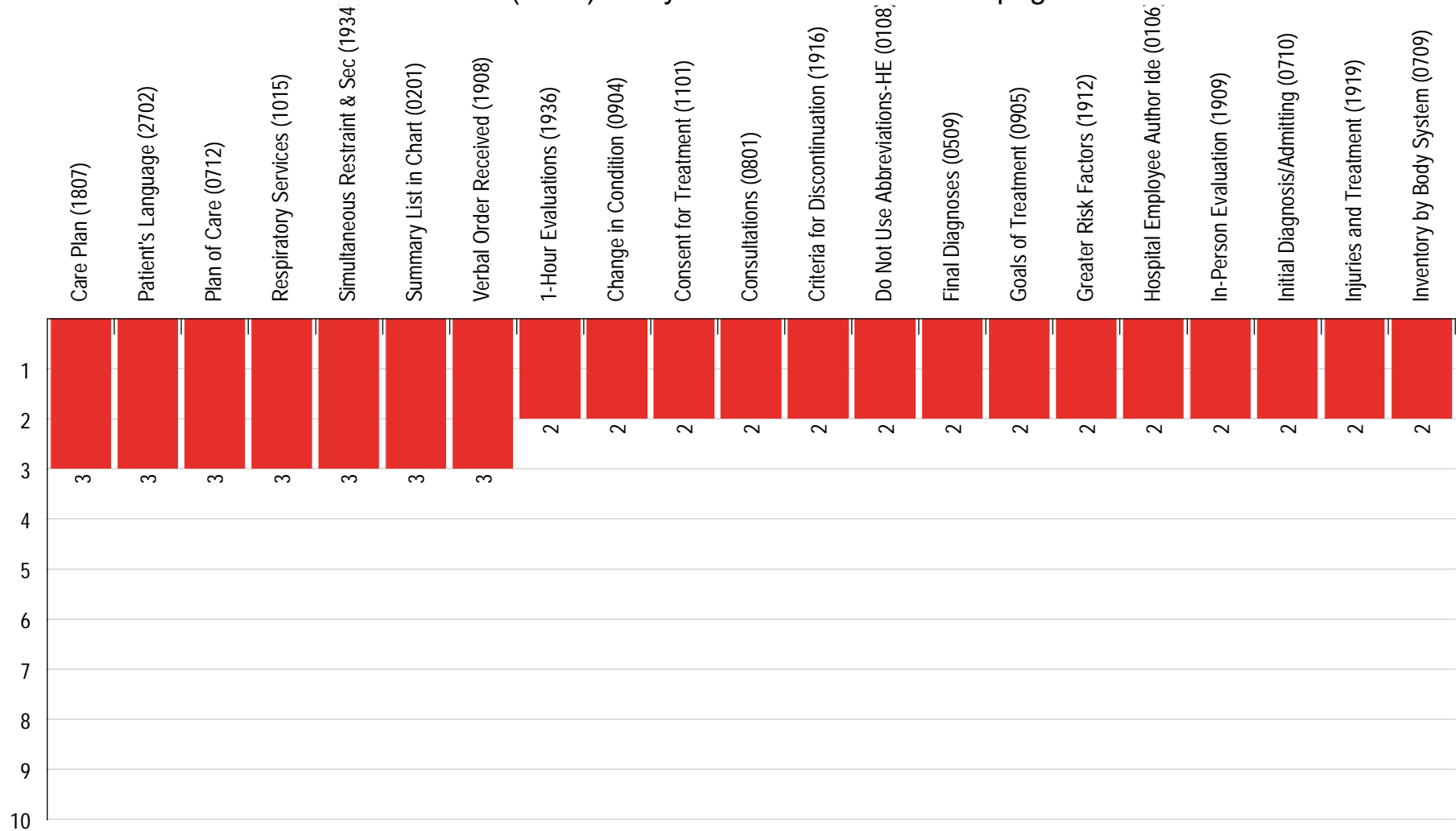
Identifies top 10 failing questions for time period. Used to establish Performance Improvement priorities.  
Graph Inverted to demonstrate failure with highest % failure rate on left.

### Top 10 Failing Physicians - Last 12 Months Apr/2009-Dec/2009



### Question per Physician - Number of Failures - Last 12 Months

Alice A (2345) - May/2009-Dec/2009 - 1 of 5 pages



### Number of Failures by Physician Group - 12 Month Trend December 2009 - 2 of 2 pages

