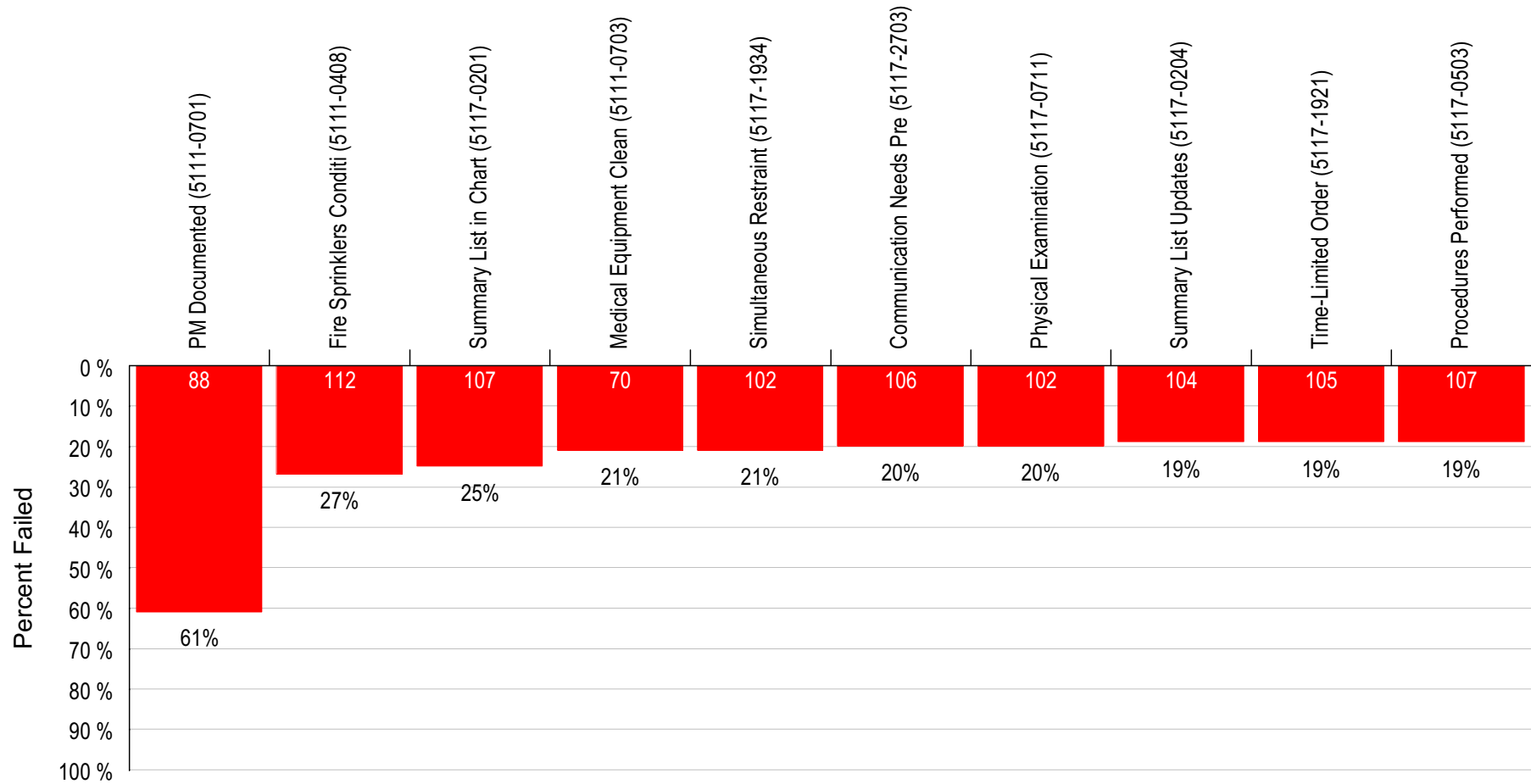


Top 10 Deficient Questions - Last 12 Months/ Rounding Jan/2009-Dec/2009



For Questions Occurring At Least 24 Times

Identifies top 10 failing questions for time period. Used to establish Performance Improvement priorities.
Graph Inverted to demonstrate failure with highest % failure rate on left.