

Best Practice Rounding

{ "Quality is everyone's responsibility" }
W. Edwards Deming

	Round / Audit	Area / Freq	Who	Format	Follow Up
a.	Integrated Nursing Tracer & Rounding Audit (INTRA) Nursing Rounds / Infection Control / NPSG / Universal Protocol/ Open MRR	1 per shift Monthly (3 shifts) 2 per shift Monthly (2 shifts)	<u>Peer Review</u> / Department Manager / Nursing Management / Quality / Infection Control	Tablet PC Scantron iPad Workstation on Wheels	Department Manager / Infection Control / Lab/ Safety/ EVS /Maint
b.	Closed Medical Record Review (CMRR)	Medical Records Set % of annual monthly discharges	Health Information Management (<u>HIM</u>) Medical Records	Workstation	N/A - Statistical for PI
c.	Environment Of Care (EOC)	Patient Area x 2 Annual Non Patient x 1 Annual	EOC Team	Tablet PC/ Workstation Scantron iPad	Department Manager / EVS /Maint / Safety
d.	Medication Management (MM)	Monthly in areas medication stored	<u>Pharmacy</u> / Department Manager	Tablet PC Scantron iPad	Pharmacy
e.	Human Resources	Annual employee file audit Emergency: Annual Non Emergency: Every 2 yrs	<u>Human Resources</u> Department Manager	Tablet PC Scantron iPad	Human Resources/ Department Manager
f.	Leadership	Patient Area x 2 Annual Non Patient x1 Annual	<u>Senior Leadership</u>	Tablet PC Scantron iPad	Department Manger/ Leadership
g.	Patient Satisfaction (HCAHPS) Patient Care Rounding	Inpatient - Minimum 75%	<u>Nursing Leadership</u>	Tablet PC iPad	Nursing
h.	Patient Satisfaction (HCAHPS) Discharge Follow up Call	Inpatient/ Outpatient Minimum 75% After discharge	<u>Unit Based Nursing/</u> Central Resources	Workstation Tablet PC iPad	Nursing