

Survey 10 05 016	Area Sample Area - TJC Accreditation	Campus Main	Floor ALL	Building Hospital
Due Date May 2010	Inspector First Name	Inspector Last Name	Date (mm/dd/yy) / /	

02 A. Staff Questions all Departments Category

ID	Question	Follow-Up	Scoring	Other
0201	Tools & Equipment Do you have the tools and equipment you need to do your job? Std: LD.04.01.11 EP3, LD.04.01.11 EP4 ... <i>Instructions If no, what do you need?</i>	Area	Yes No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0202	System Improvement Are all systems working well? Std: LD.03.01.01 EP1 ... <i>Instructions If no, what can we improve?</i>	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0205	Safety-Staff Do you feel safe here? Std: LD.03.01.01 EP1, LD.03.01.01 EP2 ... <i>Instructions If not what should be changed?</i>	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0207	Staff - Workload Do you have enough staff to manage the workload? Std: LD.02.01.01 EP1	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0208	Staff - Support Do you have enough support staff on this Department? Std: LD.02.01.01 EP1	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0204	Recognition Who are some of the staff you would like to recognize or thank? (staff, physicians, departments) Std: LD.02.01.01 EP1 <i>Instructions If Yes, enter details on comment lines. If No, also shade the Follow-Up Completed Bubble.</i>	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0206	More Effective Walkarounds What would make these Walkarounds more effective? Std: LD.04.04.01 EP1, LD.04.04.01 EP2 ... <i>Instructions Shade Yes and enter details on comment lines.</i>	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				

03 B. Staff Questions Patient Care Departments Category

ID	Question	Follow-Up	Scoring	Other
0301	Patient Safety - Proactive Is this Department actively doing things to improve patient safety? Std: LD.01.03.01 EP5, LD.01.03.01 EP6	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				

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ID	Question	Follow-Up	Scoring	Other
0302	Patient Safety - Systems Are our procedures and systems are good at preventing errors from happening? Std: LD.02.01.01 EP1	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0303	Patient Safety - Mistakes When a mistake is made that could harm the patient, does not, is it reported? Std: LD.02.02.01 EP1, LD.02.03.01 EP1		<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0306	Communication - Departments Is there good cooperation among all units that need to work together? Std: LD.02.01.01 EP1, LD.02.03.01 EP1	Not Specified	<input type="radio"/> Compliant <input type="radio"/> Partial Comp <input type="radio"/> Non Compliant	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0307	Communication - Shift Change Is the process of communicating patient care information at shift change working well? Std: LD.03.04.01 EP1, LD.03.04.01 EP5	Not Specified	<input type="radio"/> Compliant <input type="radio"/> Partial Comp <input type="radio"/> Non Compliant	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0305	Leadership Interactions Do the actions of hospital management show that patient safety is a top priority? Std: LD.03.05.01 EP1, LD.03.05.01 EP2 ...	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0304	Patient Safety - Grading Is your approach to patient safety excellent? Std: LD.03.06.01 EP1	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				

04 C. Patient Interview Category

ID	Question	Follow-Up	Scoring	Other
0401	Safety-Patient Safety is very important to us. Do you feel safe here? Is there anything we can do to make the hospital safer? Std: EC.02.01.01 EP1, EC.02.01.01 EP3	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				
0402	Pain Control Has your pain been well controlled? Std: PC.01.02.07 EP1, PC.01.02.07 EP2 ...	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed				