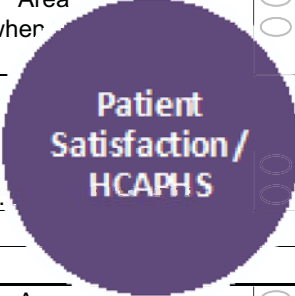


Survey 10 09 016	Area Sample Area - TJC Accreditation	Campus Main	Floor ALL	Building Hospital
Due Date Sep 2010	Room #	Inspector First Name	Inspector Last Name	Date (mm/dd/yy) / /

01 Nurse Leader Rounding Category

ID & Question	Follow-Up	Scoring	Other
0101 Introduction - AIDE Before commencing: A - Acknowledge - Good Morning I - Introduce - I am _____ from _____ D - Duration - I have a few questions that will take about 5 minutes of your time. Is that OK? E - Explanation - We want to be sure we are providing excellent service and quality care so talk to a lot of our patients about their stay Std: PI.01.01.01 EP1, PI.01.01.01 EP2 <i>Instructions Score yes if AIDE is completed</i>	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed			
0102 Introduction - Staff AIDE Are staff introducing themselves to you, explaining what they are planning to do, and letting you know how long it will take, every time they come into your room? Std: PI.01.01.01 EP1, PI.01.01.01 EP2	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed			
0106 Nursing Professionalism Is our nursing staff treating you with courtesy and politeness? Std: PC.02.03.03 EP7, RI.01.01.01 EP4	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed			
0107 Nursing Attention Are our nurses paying attention to your questions when you ask them? Std: RI.01.01.01 EP5	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed			
0108 Nurses Explanations Are nurses giving you clear explanations? Std:	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed			
0123 Nurse Manager How often does the Nurse Manager visit you? Std:	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed			
0109 Rounding - Frequency Is the staff rounding every hour during the day and every two hours at night?	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed			
0124 Rounding - Specifics When they do their rounds, do they ask specific questions, such as, do you need help in the bathroom, what is your pain status, and is your environment clean?	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
<input type="radio"/> Follow-Up Completed			



Survey 10 09 016	Area Sample Area - TJC Accreditation	Campus Main	Floor ALL	Building Hospital
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01 Nurse Leader Rounding Category

ID & Question	Follow-Up	Scoring	Other
0110 Call Bell Response Are we responding to your call bell in a timely manner? Std: RI.01.01.01 EP4	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
			<input type="radio"/> Follow-Up Completed
0111 Help to Bathroom Are you getting help to the bathroom when needed? Std: RI.01.01.01 EP4	Area	<input type="radio"/> Yes	<input type="radio"/> N/A <input type="radio"/> Not Scored
			<input type="radio"/> Follow-Up Completed
0112 Pain Controlled Do you feel that your pain is well controlled? Std: PC.01.02.07 EP4	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
			<input type="radio"/> Follow-Up Completed
0113 Pain Help Have we done everything that we can to help with your pain? Std: PC.01.02.07 EP4	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
			<input type="radio"/> Follow-Up Completed
0114 Room Cleaning Is your room and your bathroom clean enough? Std: EC.02.06.01 EP20	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
			<input type="radio"/> Follow-Up Completed
0115 Noise Is your room quiet? Std: EC.02.06.01 EP20	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
			<input type="radio"/> Follow-Up Completed
0116 Reason for Medication Do we explain why any new medicine is for and why it is important to you? Std: MM.06.01.01 EP9	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
			<input type="radio"/> Follow-Up Completed
0117 Possible Side Effects Have we explained any side effects of new medicine? Std: MM.06.01.01 EP9	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
			<input type="radio"/> Follow-Up Completed
0118 Help After Leaving Hospital Have we talked with you about whether you already have help or if you are going to need help after leaving the hospital? Std: PC.04.01.01 EP23, PC.04.01.03 EP4	Area	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> N/A <input type="radio"/> Not Scored
			<input type="radio"/> Follow-Up Completed

